

# **STEP-BY-STEP GUIDE**

for Connecting Petrosoft as a Scan File Manager on Altria Portal

#### HELP GUIDE





#### Description

This step-by-step guide outlines the process for companies seeking to provide access to **insightsc3m.com** for Petrosoft as a Scan File Manager.

Enabling this connection empowers Petrosoft representatives with direct access to ScanData report uploads, as well as lists of potential upload errors. By following this guide, organizations can seamlessly connect the data provider Petrosoft to **insightsc3m.com**, facilitating immediate access to crucial loading reports and error logs for efficient issue resolution.





## Step 1

Visit the website insightsc3m.com and log in using your administrator credentials.
Please note that administrative rights are required to complete all the steps in this guide.

## Step 2

Once logged in, navigate to the **"User Administration**" section. This section is found in the navigation menu.

#### How do I access User Administration?

Click **User Administration** on the left navigation menu.

Here you will find profiles for all your company employees with access to insightsc3m.com.





## Step 3

Within the "User Administration" section, locate and click on the tab or option "Add New User" that allows you to create a new user.

### Step 4

In the user creation form, fill in the required fields for the Petrosoft user with the following details:

Username: Petrosoft<Altria account number> for example, *Petrosoft068999* First Name: Petrosoft Last Name: Petrosoft Job Title: Data Provider

Retail Role: Scan File Manager

Email: scandata@petrosoftinc.com

Than, click **NEXT** 

Review the access permissions settings.

🔀 Do not grant access to DocBox.

Check the stores to which the Petrosoft user should have access (Chain Accounts Only)

**Click Save.** The new user will appear on the User Administration list.

User Admin	Add New User
Enter username.	
Enter usernam	e
First Name *	
Enter First Nam	ne
Enter First Nam	ne
Enter First Nam Last Name * Enter Last Nam	ne
Enter First Nam Last Name * Enter Last Nam Job Title *	ne

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	Username Petrosoft068959	
	First Name *	
	Petrosoft	
(app)	Last Name *	
	Petrosoft	
	Job Title *	
	Data Provider	
	Retail Role *	
(ann)	Scan File Manager 🗸 🗸	
~~~~	Email Address *	
	scandata@petrosoftinc.com	
(tip)	Access to the following Features	
	Docbox	
	Document Acknowledge	
	Authorized to sign agreements and consent for Third Party Provider	s or
	Document Reporting	
	Access to one of the following Retail/Management Acco	our
(am)		

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