

SMARTPOS

EBT SUPPORT MANUAL

For Verifone Commander and Viper EPS

Version 3.2

10/17/2018



Petrosoft LLC
290 Bilmar Drive, Pittsburgh, PA 15205

www.petrosoftinc.com

PETROSOFT CONFIDENTIALITY LEVEL: PUBLIC USE

This document is the property of and contains Proprietary Information owned by Petrosoft, LLC and/or suppliers. This document and any attached materials transmitted to you in confidence and trust, and you agree to treat this document in strict accordance with the terms and conditions of the agreement under which it was provided to you. No part of this document may be disclosed in any manner to a third party without the prior written consent of Petrosoft, LLC.

TABLE OF CONTENTS

EBT Support	3
Configure EBT Settings	4
Pay with EBT Cards	7
Perform Split Tender Transactions	7

EBT SUPPORT

 This guide describes specifics of EBT support for Verifone Commander and Viper EPS.

SmartPOS supports transactions made with EBT (Electronic Benefit Transfer) cards.

EBT cards are issued by the government to provide healthy nutrition to American families. EBT cards are tied to specific accounts to which benefits by the federal programs are transferred.

The EBT card can contain various benefit balances. Typically, the card contains at least SNAP benefits, formerly known as food stamps. SmartPOS supports transactions made with the following EBT benefits:

- SNAP benefits
- Cash benefits

An EBT card owner can use it at any eligible store, but only for certain categories of items. Such items are non-taxable. At the POS, the EBT card is used as a regular debit card.

To be able to accept EBT cards at the SmartPOS terminal, you must set up SmartPOS for EBT use. For details, see [Configure EBT Settings](#).

You can perform the following EBT sales transactions with SmartPOS:

- [Pay with EBT Cards](#)
- [Perform Split Tender Transactions](#)

Configure EBT Settings

To be able to accept EBT cards at the SmartPOS terminal, you must configure the following settings:

- Enable the EBT MOP
- Identify EBT eligible items

Enable EBT MOP

To enable the EBT MOP at the SmartPOS terminal, do the following:

1. Swipe to the Price Book view.
2. Press the **MOPs** tab.
3. In the MOPs list, select **EBT** and press the edit button.
4. Select the **Enabled** check box. The **EBT** button will be displayed on the cashier's screen in the **Other** MOP group.
5. Select the **Favorite** check box to move the **EBT** button to the top of the MOP list on the cashier's screen.
6. In the **Maximum amount** field, specify the maximum permitted amount to be paid with the EBT card. If this limit is exceeded, the transaction will not be allowed.
7. In the **Options** section, enable the necessary options for the EBT MOP:
 - **Open Cash Drawer:** select this check box to enable the cash drawer opening for the MOP transaction.
 - **Allow Refund Transactions:** select this check box to enable the transactions refund for the MOP.
 - **Apply Tender of Payment:** select this check box to allow split tender transactions for the MOP.
 - **Enable External EBT:** select this check box to enable the secondary PIN pad for EBT cards.

8. At the top right of the view, press **Save**.

Identify EBT Eligible Items

The EBT MOP can be used only for EBT eligible items. Eligible items are identified on the C-Store Office side.

To identify eligible items in C-Store Office, do the following:

1. In C-Store Office, go to **Price Book > CR Departments**.
2. In the departments list, select the necessary department and at the top of the form, click the **Edit** button.

CR Departments

Buttons: Add New, View, **Edit**, Items List, Change Retail Prices, Delete, Print

Displayed records 1 - 50 (total 55) Pages: 1 2 Next >>

Department #	Name	Min. Price	Max. Price	Minimum Age	Items QTY	Food Stamps	IMoA	Custom Type
1	Tobacco	0.35	75.00	18	1287	Yes	No	No
2	Juices	0.01	20.00	0	1043	Yes	No	No
3	Candy	0.01	20.00	0	1430	Yes	No	No
4	Auto	0.01	20.00	0	269	Yes	No	No
5	Groc N	0.02	20.00	0	520	Yes	No	No
6	Groc T	0.01	20.00	0	190	Yes	No	No
7	Snacks	0.01	20.00	0	2203	Yes	No	No

3. On the department settings form, select the **Food Stamps Allowed** check box.
4. At the top of the form, click the **Save** button.

Account : Price Book : CRDepartment

Save Revert Delete Default Tax Settings Show Product Codes Items List Change Retail Prices

CR Department # 5 Department Type Store No Income Type

Name	Groc N	Allow Direct Sales	<input type="checkbox"/>
Description	Grocery Non-taxable	Check H.ID	<input type="checkbox"/>
Minimum Price	0.02	Blue Laws	<input type="checkbox"/> 1 <input type="checkbox"/> 2
Maximum Price	20.00	Food Stamps Allowed	<input checked="" type="checkbox"/>
Default Price	0.00	Items are in Promo	<input type="checkbox"/>
Default Sales Quantity	1	Customer ID item 2 applies	<input type="checkbox"/>
Minimum Age:	0	Is Negative	<input type="checkbox"/>
Fee / Charge:	0	Enable Trusted Source Meter	<input type="checkbox"/>
Matched Category	05 Groceries	Exclude from Store Sales	<input type="checkbox"/>
Radiant Item Type	Merchandise	Taxable	<input type="checkbox"/>
GL #		Manufacturer coupon	<input type="checkbox"/>
		Loyalty Card Eligible	<input checked="" type="checkbox"/>

Store Properties

Ingredient Method of Accounting

- At the SmartPOS terminal, swipe to the settings view.
- On the **General** tab, click the **Update Price Book** button.

Ann Smith 08:37 AM 10/17/18

General System POS Fuel Local Accounts PayTerminal Users

SMARTPOS Online

SmartPOS by Petrosoft Inc.
Version 3.2.3-6
Price Book 08/30/2018 09:22 AM
IP 10.0.3.206
0D0A8 - 54C20 - 535D1 - E0AA8

Update POS Update Price Book Clear for Data Storage

Devices Status

Device	Status
Cash Drawer	Not connected
Scanners	Not connected
Printer	Not connected
Payment Terminal	Ready
Controller	Ready

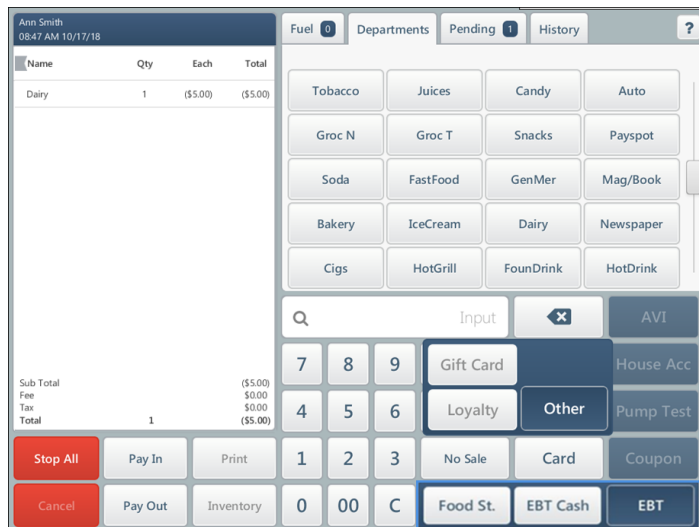
Result: Items in the department are identified as EBT eligible and are not taxed when a customer pays with an EBT card.

Pay with EBT Cards

To make a payment with an EBT card, do the following:

1. On the cashier's screen, add items to the item queue in a usual way.
2. Press **Other** and then press **EBT > Food St.** or **EBT Cash**.
3. Swipe the EBT card on the PIN pad and enter the PIN if prompted.

Result: After the transaction is processed, SmartPOS prints a receipt with the transaction details.



Perform Split Tender Transactions

SmartPOS supports split tender transactions. With split tender transactions, customers can combine different MOPs to complete a payment. For example, a customer can pay the balance partially with an EBT card, and then pay the remainder with a debit card or cash.

i To allow split transactions, enable the **Apply Tender of Payment** option in the EBT MOP settings. For details, see [Configure EBT Settings](#).

To perform a split tender transaction using an EBT card, do the following:

1. On the cashier's screen, add items to the item queue in a usual way.
2. Enter the amount that you want to pay with MOP 1 (for example, cash or card) and press the corresponding MOP button.
3. Enter the amount that you want to pay with MOP 2 (EBT card), press **Other** and then press **EBT > Food St.** or **EBT Cash**.
4. Swipe the EBT card on the PIN pad and enter the PIN if prompted.