



INSTALLER'S QUIZ

For Petrosoft Employees

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Name: _____ Date: _____ Result: _____

1. Why is a DC Box Required for all Registers?

- A. The DC Box pushes Accept Changes
- B. The DC Box handles order numbers
- C. A DC Box is not required for Smart POS
- D. The DC Box is required to handle Taxes

2. You have a connection appointment with Account XXXX. What is the first thing you do before contacting the Account?

- A. Setup 'Taxes' on the Terminal
- B. Click 'Qwickserve Activation' in CSO
- C. Click 'Configure Register' in Terminal
- D. Scan Qwickserve Receipt at integrated register

3. Qwickserve integrates with 5 leading registers. Because of limitations with some registers the PAID feature on the KDU does not integrate. Which registers do not integrate with the PAID feature on the KUD? Mark all that apply.

- A. Ruby
- B. Sapphire
- C. Passport
- D. Radiant
- E. SmartPOS

4. During connection you will send data to the register so that the client will be able to scan at the integrated register. Which Registers do you Click 'Configure Register' for in Terminal. Mark all that apply.

- A. Ruby
- B. Sapphire
- C. Passport
- D. Radiant
- E. SmartPOS

5. What is Kiosk Mode?

- A. Kiosk Mode hides the Android Interface
- B. Kiosk Mode integrates with Digital Signag
- C. Kiosk Mode is a Debugging Tool
- D. Kiosk Mode is another name for Stand Alone Mode

6. The DC Box 301 handles different functions for different products. What Qwickserve function does the DC Box Handle? Mark all that apply

- A. Generates Order Numbers
- B. Sends Orders to Register

- C. Sends Paid Status from Register to KDU
 - D. Updates Menu on QS Terminal
- 7. An account calls in saying that Qwickserve Embedded is not opening. How do you restart Qwickserve Embedded?**
- A. Tap the Top Red Bar 5 Times
 - B. Click on Close Application in Console
 - C. Click on Close Application in Terminal
 - D. Restart the SmartPOS
- 8. In the Implementation Guide there are checkmarks to help the installer though the integration procedure. What last check you do to confirm connection was successful?**
- A. Ping the Cash Register
 - B. Open qwickserve.log in /jffs/CR/ on the DC Box
 - C. Scan a Qwickserve Receipt at the Cash Register
- 9. Finish this sentence. Shifts in Terminal...**
- A. should always be enabled.
 - B. should be viewed in the terminal before accepting them.
 - C. is not a feature.
 - D. are only used with Standalone Mode.
- 10. An account calls in saying their PAID status is not showing on the KDU. When troubleshooting the KDU PAID Status always check...**
- A. Connection between the DC Box and the Cash Register
 - B. Connection between the Terminal and the KDU
 - C. Connection between the KDU and the Terminal
 - D. Connection between the KDU and the Digital Signage
- 11. An account calls in saying one of their printers (internal or external) is not printing. When troubleshooting a LAN Printer always check.... Mark all that apply**
- A. Documents in the Device in Devices
 - B. The Manufacture of the Device in the Name of the Device in Devices
 - C. That the Printer has a IP address with a self test.
 - D. That the customer has the printer on the same network/same first 3 octets in the IP address
- 12. Departments in the Terminal pertain to Taxes.**
- A. True
 - B. False